

Single monitor desk mount with an articulating spring arm.

QG-DM-01-023



Clamp or grommet base · VESA 75 × 75 and 100 × 100 mm

SILVER

MAX LOAD

19.8 lb / 9 kg

RECOMMENDED SCREEN

13 to 32 in

⚠ Caution. Do not exceed the maximum rated load. Overloading can cause serious injury or property damage.

Before you begin

Note. Read this entire manual before you start installation and assembly.

⚠ Warning

- Do not begin installing this product until you have read and understood all instructions and warnings in this manual. If you have questions, contact the reseller or email QualGear support at support@qualgear.com.
- This mounting bracket is designed to be installed and used only as described in this manual. Improper installation can cause damage or serious injury.
- Make sure the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
- This product should be installed only by someone with good mechanical ability, prior experience installing and assembling products, and a full understanding of this manual.
- Always use an assistant or mechanical lifting equipment to lift and position the equipment safely.
- Tighten screws firmly, but do not overtighten. Overtightening can damage the parts and greatly reduce their holding power.
- All QualGear products are for indoor use only. Outdoor use voids the limited warranty.
- All QualGear products are designed and tested for residential use only. Commercial use voids the limited warranty. For warranty information, visit qualgear.com/pages/warranty.
- Never exceed the maximum rated load of 19.8 lb / 9 kg.

Compatibility

RECOMMENDED SCREEN SIZE	13 to 32 in
VESA PATTERN	75 × 75 mm or 100 × 100 mm
MAX LOAD	19.8 lb / 9 kg
DESK THICKNESS (CLAMP)	10–90 mm / 0.39–3.54 in
DESK HOLE (GROMMET)	10–70 mm / 0.39–2.76 in diameter

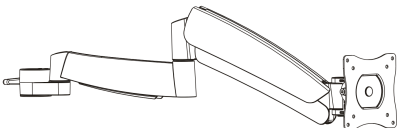
How to check fit. The screen size is a recommendation. True compatibility depends on your monitor’s VESA mounting pattern (75 × 75 or 100 × 100 mm) and its weight, which must not exceed the maximum rated load.

Parts checklist

⚠ Important. Before you start, check that every part shown below is included. If any part is missing or damaged, contact your local distributor or support@qualgear.com for replacement parts. Do not start assembly and installation until you have all the parts.

Main parts

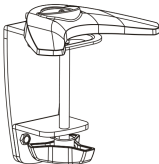
ILLUSTRATIONS NOT TO SCALE



Spring arm assembly
A · ×1



Pole
B · ×1



Desk clamp assembly
C · ×1

Hardware package

DISPLAY SCREWS: USE ONLY WHAT FITS



M3 × 14 mm screws
M - A · ×4



M4 × 14 mm screws
M - B · ×4



M5 × 14 mm screws
M - C · ×4



D3 washers
M - D · ×4



D5 washers
M - E · ×4



3 mm Allen key
P - A · ×1



4 mm Allen key
P - B · ×1



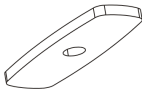
5 mm Allen key
P - C · ×1



6 mm Allen key
P - D · ×1



Base plate
P - E · ×1

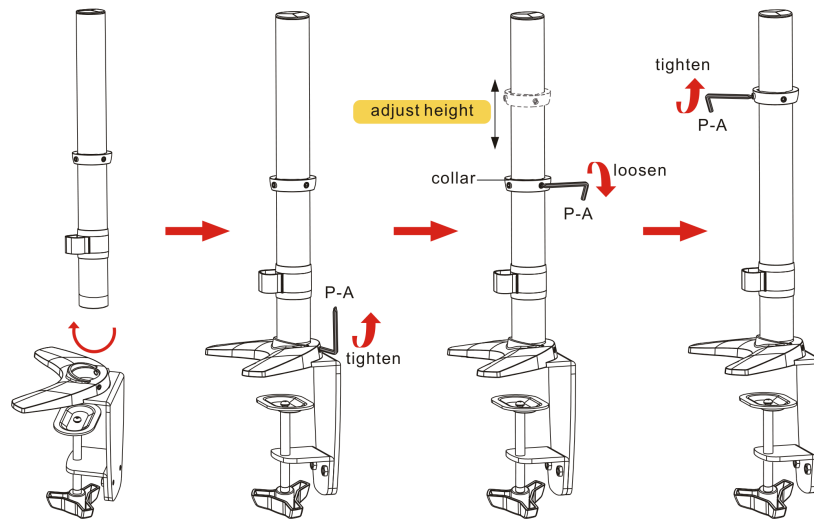


Pad
P - F · ×1

STEP 1

Assemble the pole and desk clamp

1

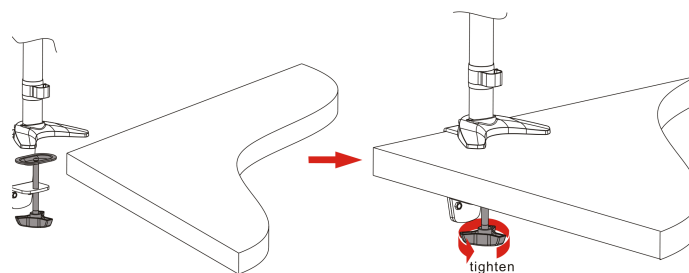


- 01 Insert the pole (B) into the desk clamp (C) and tighten the screws using the 3 mm Allen key (P-A).
- 02 To set the monitor height, loosen the collar screws with the 3 mm Allen key (P-A), move the collar to the desired position, then tighten the collar screws.

STEP 2A · OPTION 1

Edge installation

2a



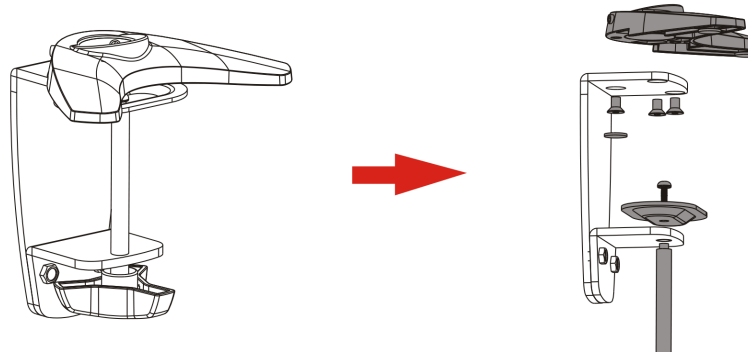
- 01 Choose the mounting location based on the display size, height adjustment and tilt requirements.
- 02 Place the desk mount over the edge of the desk so the clamp fully contacts the desk edge.
- 03 Turn the knob to fit the clamp to the desk edge, then tighten it securely.

Note. Desktop thickness: minimum 10 mm (0.39 in), maximum 90 mm (3.54 in). For grommet installation, see step 2b.

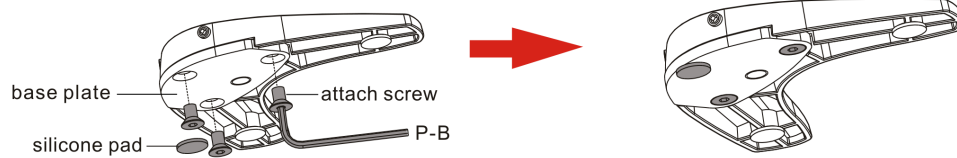
STEP 2B • OPTION 2

Grommet installation

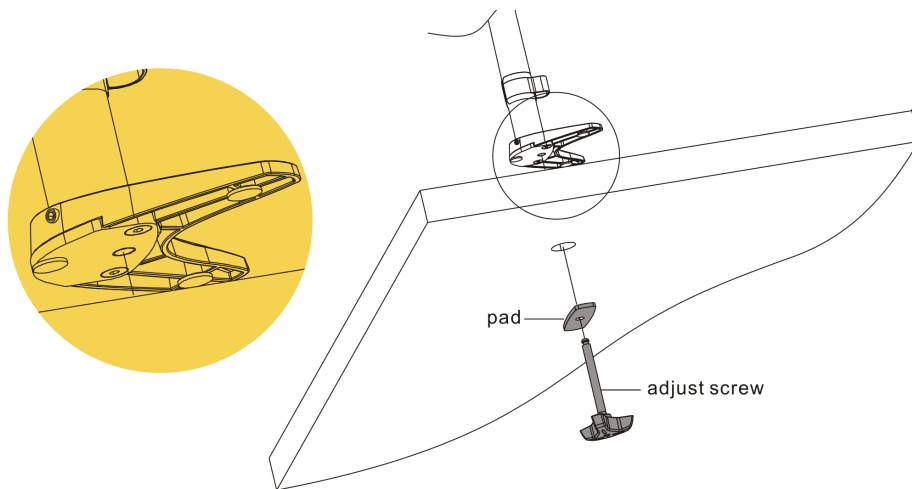
2b



2b.1 Disassemble the desk clamp and select the parts used for grommet installation.



2b.2 Reinstall the base plate (P-E) with the three retained screws and tighten them securely using the 4 mm Allen key (P-B). Then attach a silicone pad to each screw.



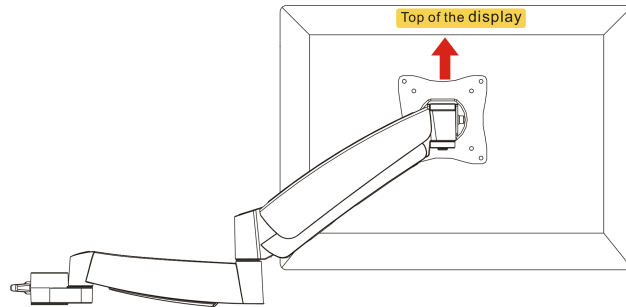
2b.3 Insert the adjust screw through the hole in the desk and the pad (P-F) into the base plate, as shown. Then tighten the adjust screw to hold the mount securely.

Note. Desk hole diameter: minimum 10 mm (0.39 in), maximum 70 mm (2.76 in).

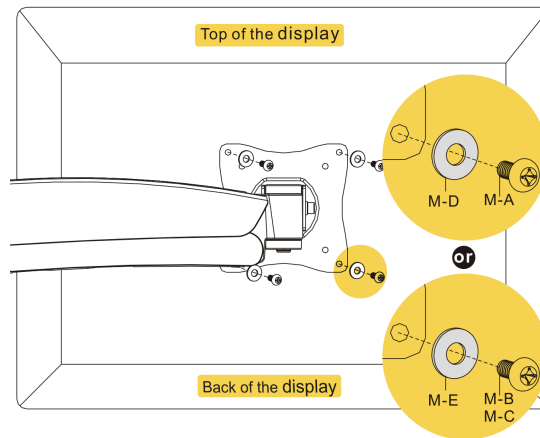
STEP 3

Attach the spring arm to the display

3



3.1 Position the arm's mounting head with the arrow pointing to the top of the display.



3.2 Use M3 or M4 screws (M-A / M-B) with D3 washers (M-D), or M5 screws (M-C) with D5 washers (M-E), whichever fit your display's VESA holes.



Correct: screw and washer seat fully. Incorrect: screws that are too long or too short can damage the display.

Choose the screws and washers that fit your display, attach the spring arm assembly (A) to the back of the display, and tighten the screws using a Phillips screwdriver.

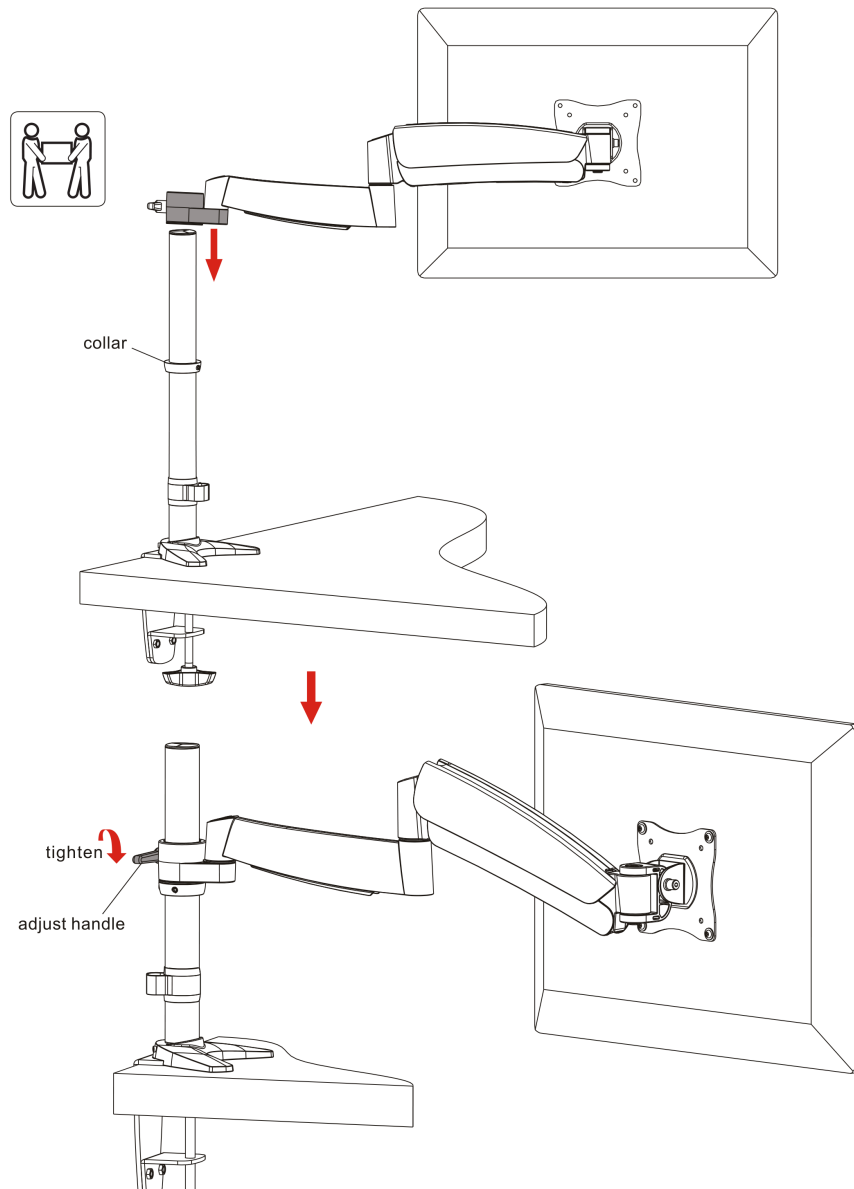
⚠ Warning. Tighten all screws, but do not overtighten.

STEP 4

Mount the display on the pole

4

⚠ Heavy. You may need assistance with this step. Hold the display securely until the arm is seated and the adjust handle is tightened.



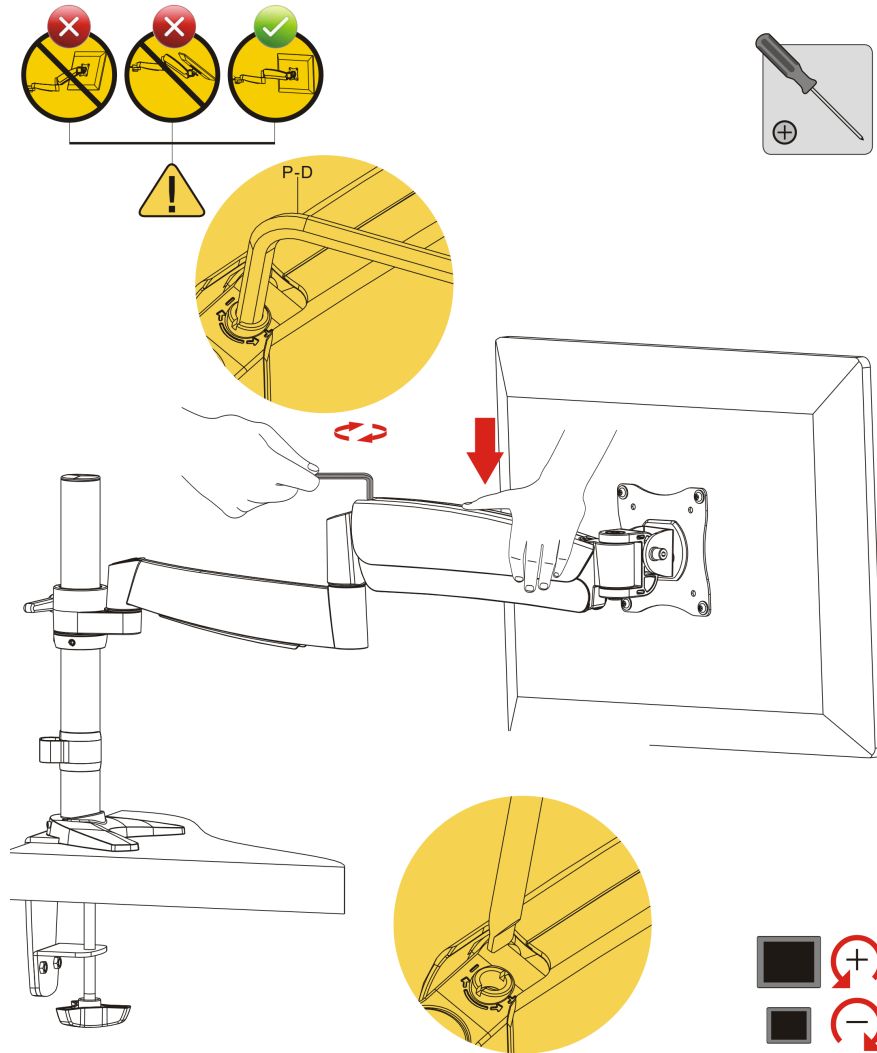
With the display attached, insert the spring arm assembly into the pole until it touches the collar. Then tighten the adjust handle.

Note. The plastic handle can be pulled out if space is limited.

STEP 5

Adjust the arm tension

5



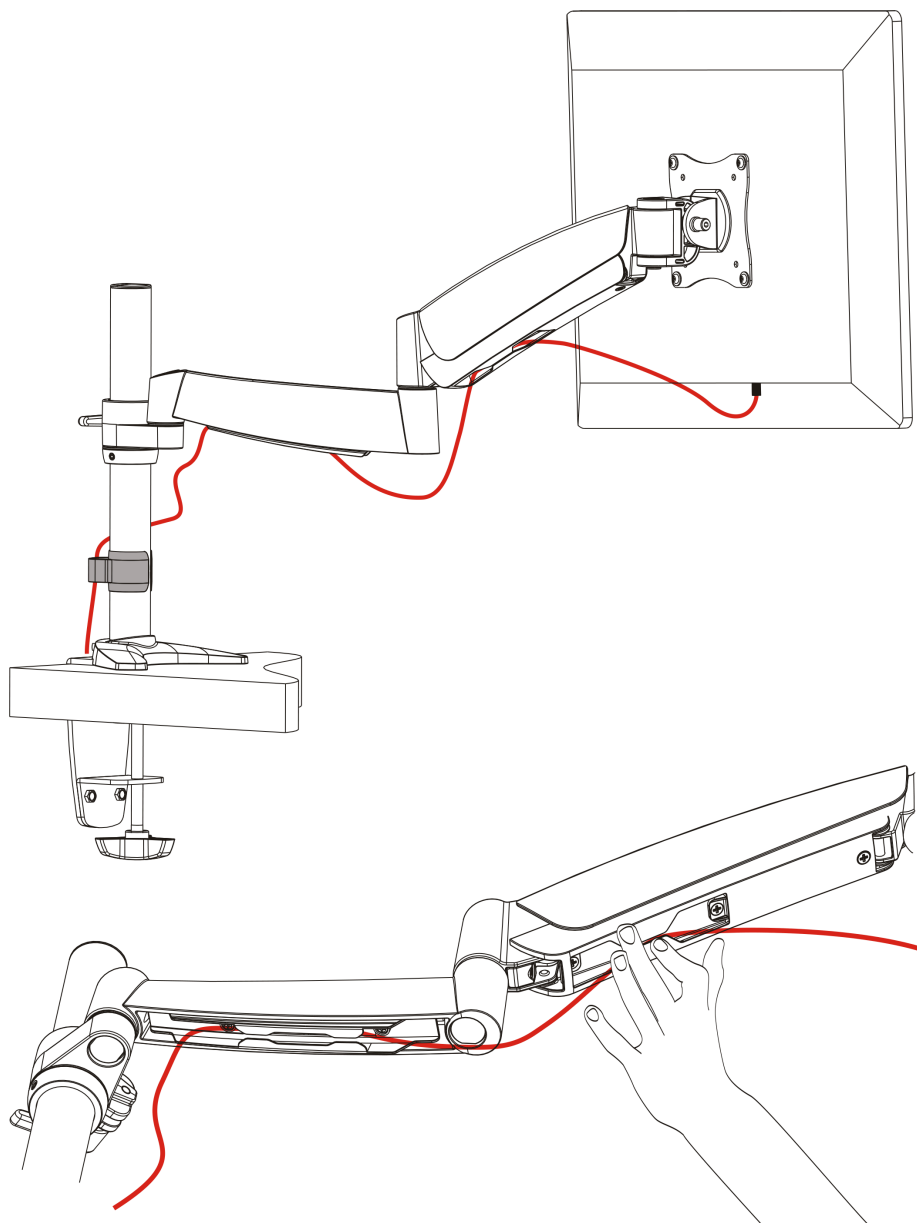
- 01 To change the factory preset tension, hold the forearm so the arm is level, then use the 6 mm Allen key (P-D) to slightly loosen or tighten the adjustment screw.
- 02 If the display sinks on its own, turn the adjustment screw toward the “+” symbol.
- 03 If the display rises on its own, turn the adjustment screw toward the “-” symbol.

Note. Tighten the socket set screw if the joints make popping sounds during use.

STEP 6

Manage the cables

6



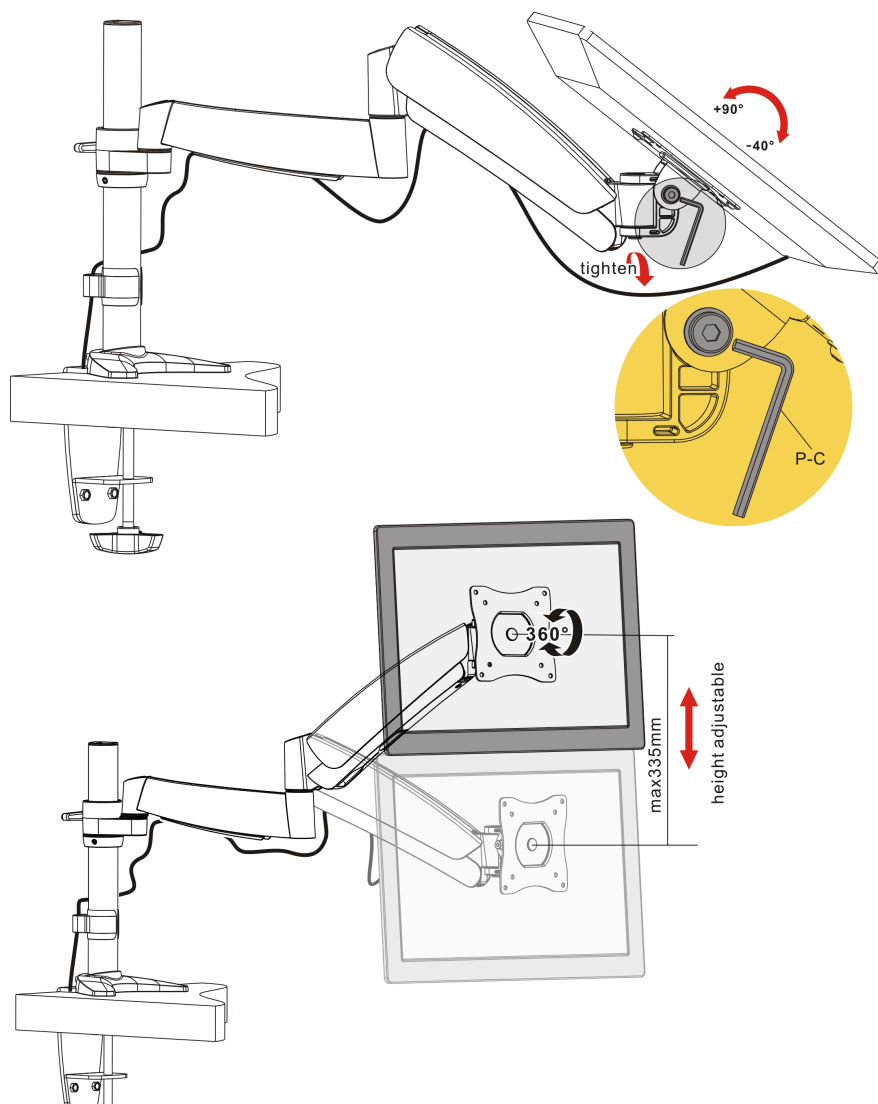
Connect the cables to your display, then press the cable cover inward to route the cables through the arm.

Note. Leave slack in the cables so the arm can move freely.

STEP 7

Adjust the display

7



- 01 Tilt the display between -40° and $+90^{\circ}$, then tighten the tilt screw with the 5 mm Allen key (P-C) until the display angle holds.
- 02 Rotate the display 360° , from landscape to portrait.
- 03 Move the display up or down; the spring arm adjusts the height by up to 335 mm (13.2 in).

We're here to help. Real people in Anna, Texas.

QUALGEAR CUSTOMER SUPPORT

CALL

+1 (972) 423-5015

Monday to Friday, 9 a.m. to 5 p.m. Central Time

EMAIL

support@qualgear.com

Put your model number in the subject line

ONLINE

qualgear.com

Orders, returns, RMAs, warranty, and product questions



Scan for the Support hub
qualgear.com/pages/support

Before you contact us, have ready

- 01 Your model number: **QG-DM-01-023**
- 02 Your order number or dated proof of purchase
- 03 A short description of the issue, and the step number if it happened during installation
- 04 Photos of the part or installation, if we ask for them

Warranty claims

This product has a **1-year limited warranty (parts only)** from the original purchase date. Email us with this subject line:

Warranty Claim – QG-DM-01-023 –
[order number]

Do not mail or return anything until we issue an approved RMA or written instructions.

Maintenance

Check at regular intervals that the desk mount is secure and safe to use. If you have questions about any instruction or warning, contact QualGear support using the details above.

USEFUL PAGES

Warranty

qualgear.com/pages/warranty

Returns and RMAs

qualgear.com/pages/qualgear-return-policy

FAQ

qualgear.com/pages/faq

Shipping

qualgear.com/pages/shipping

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