QUALGEAR

ERGONOMICS

INSTALLATION MANUAL · MONITOR DESK MOUNT

Dual monitor desk mount with two 3-way articulating arms.

QG-DM-02-016

Clamp or grommet base · VESA 75 × 75 and 100 × 100 mm

SILVER

MAX LOAD PER ARM

17.6 lb / 8 kg

RECOMMENDED SCREEN

13 to 32 in

⚠ **Caution.** Do not exceed the maximum rated load. Overloading can cause serious injury or property damage.

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Before you begin

Note. Read this entire manual before you start installation and assembly.

⚠ Warning

- Do not begin installing this product until you have read and understood all instructions and warnings in this manual. If you have questions, contact the reseller or email QualGear support at support@qualgear.com.
- This mounting bracket is designed to be installed and used only as described in this manual. Improper installation can cause damage or serious injury.
- Make sure the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
- This product should be installed only by someone with good mechanical ability, prior experience installing and assembling products, and a full understanding of this manual.
- Always use an assistant or mechanical lifting equipment to lift and position the equipment safely.
- Tighten screws firmly, but do not overtighten. Overtightening can damage the parts and greatly reduce their holding power.
- All QualGear products are for indoor use only. Outdoor use voids the limited warranty.
- All QualGear products are designed and tested for residential use only. Commercial use voids the limited warranty. For warranty information, visit qualgear.com/pages/warranty.
- Never exceed the maximum rated load of 17.6 lb / 8 kg per arm.

Compatibility

RECOMMENDED SCREEN SIZE	13 to 32 in
VESA PATTERN	75 × 75 mm or 100 × 100 mm
MAX LOAD PER ARM	17.6 lb / 8 kg
DESK THICKNESS (CLAMP)	10–90 mm / 0.39–3.54 in
DESK HOLE (GROMMET)	10–70 mm / 0.39–2.76 in diameter

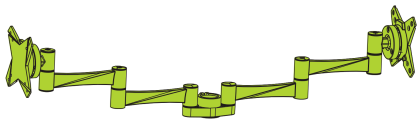
How to check fit. The screen size is a recommendation. True compatibility depends on your monitor's VESA mounting pattern (75 × 75 or 100 × 100 mm) and its weight, which must not exceed the maximum rated load.

Parts checklist

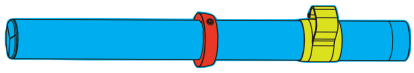
⚠ **Important.** Before you start, check that every part shown below is included. If any part is missing or damaged, contact your local distributor or support@qualgear.com for replacement parts. Do not start assembly and installation until you have all the parts.

Main parts

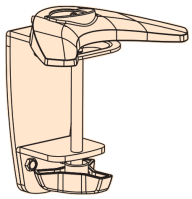
ILLUSTRATIONS NOT TO SCALE



Dual articulated arm assembly
A · ×1



Pole
B · ×1



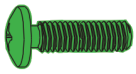
Desk clamp assembly
C · ×1

Hardware package

DISPLAY SCREWS: USE ONLY WHAT FITS

Cable clips
D · ×4

Cable clip screws
E · ×4

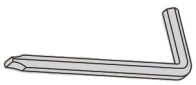


M3 × 14 mm screws
M-A · ×8

M4 × 14 mm screws
M-B · ×8

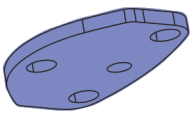
M5 × 14 mm screws
M-C · ×8

D5 washers
M-D · ×8

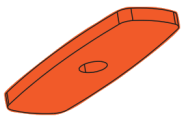


3 mm Allen key
P-A · ×1

4 mm Allen key
P-B · ×1



Base plate
P-C · ×1

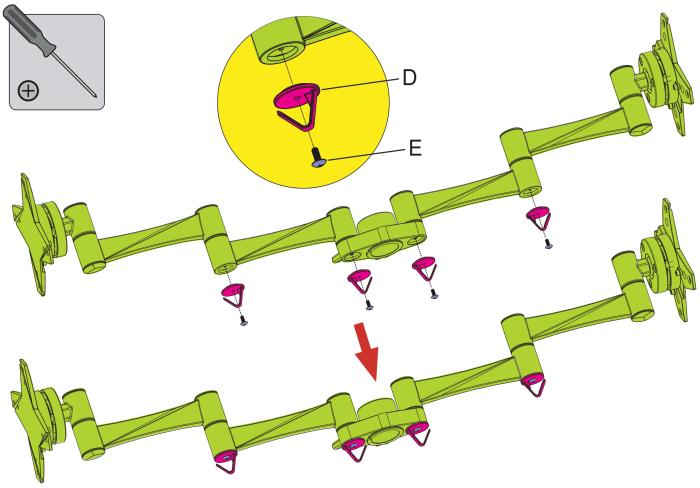


Pad
P-D · ×1

STEP 1

Install the cable clips

1

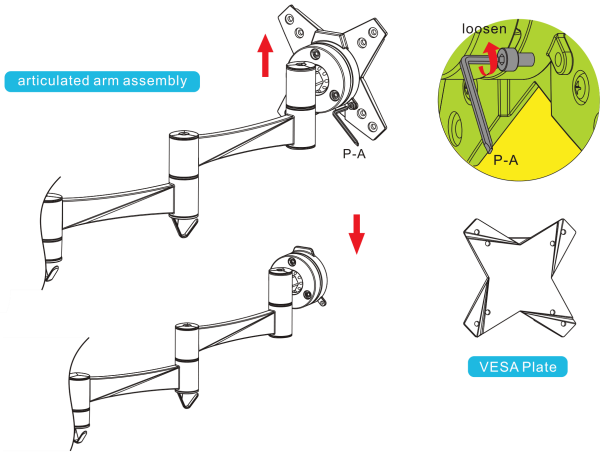


Install the cable clips (D) on the dual articulated arm assembly with the provided screws (E), using a Phillips screwdriver.

STEP 2

Remove the VESA plate

2

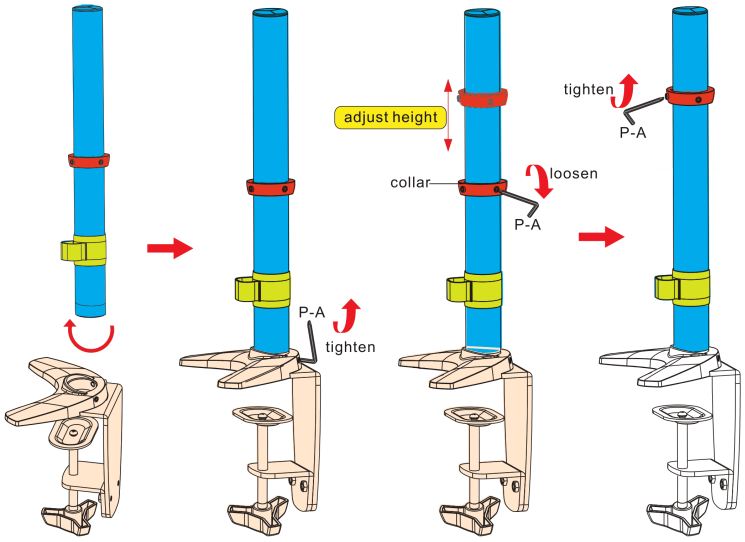


Remove the screws using the 3 mm Allen key (P-A). Lift and detach the VESA plates from the mount. Keep the screws for step 7.

STEP 3

Assemble the pole and desk clamp

3



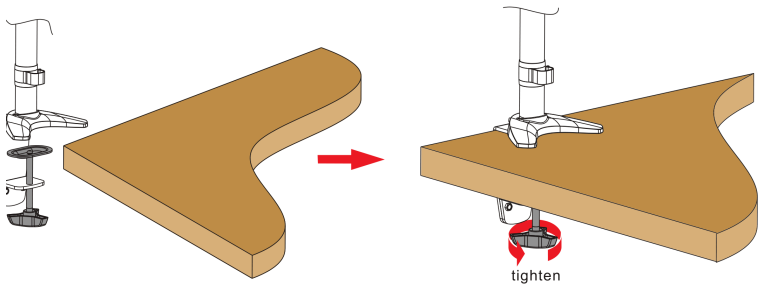
01 Insert the pole (B) into the desk clamp (C) and tighten the screws using the 3 mm Allen key (P-A).

02 To set the monitor height, loosen the collar screws with the 3 mm Allen key (P-A), move the collar to the desired position, then tighten the collar screws.

STEP 4A · OPTION 1

Edge installation

4a



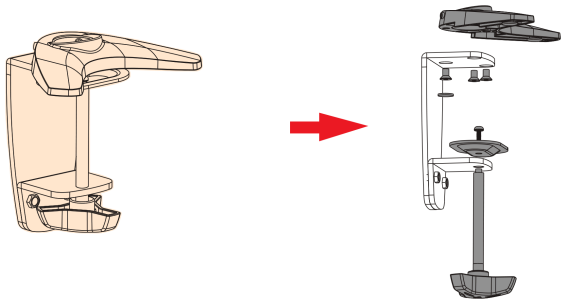
Turn the knob to fit the clamp to the desk edge, then tighten it securely.

Note. Desktop thickness: minimum 10 mm (0.39 in), maximum 90 mm (3.54 in). For grommet installation, see step 4b.

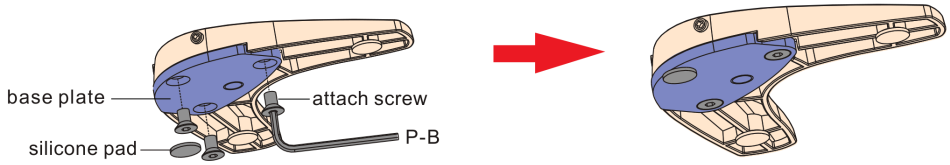
STEP 4B · OPTION 2

Grommet installation

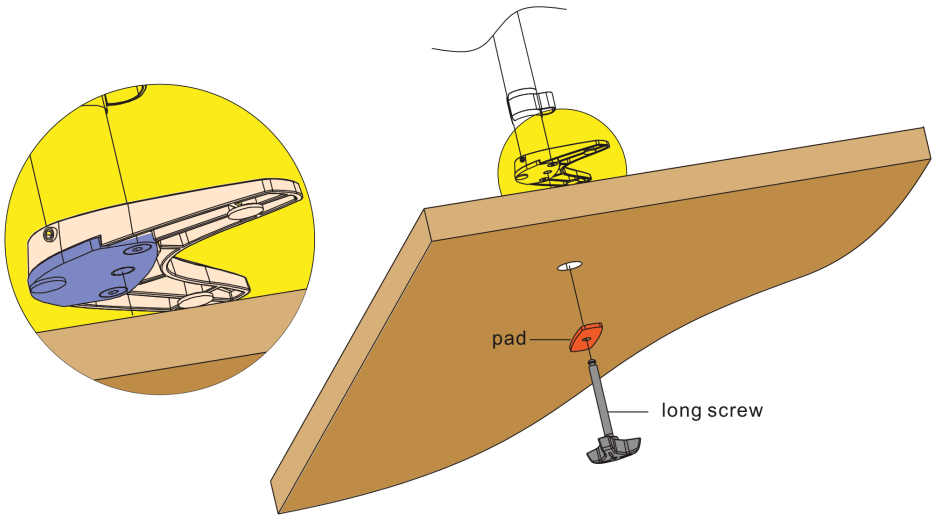
4b



4b.1 Disassemble the desk clamp and select the parts used for grommet installation.



4b.2 Reinstall the base plate (P-C) with the three retained screws and tighten them securely using the 4 mm Allen key (P-B). Then attach a silicone pad to each screw.



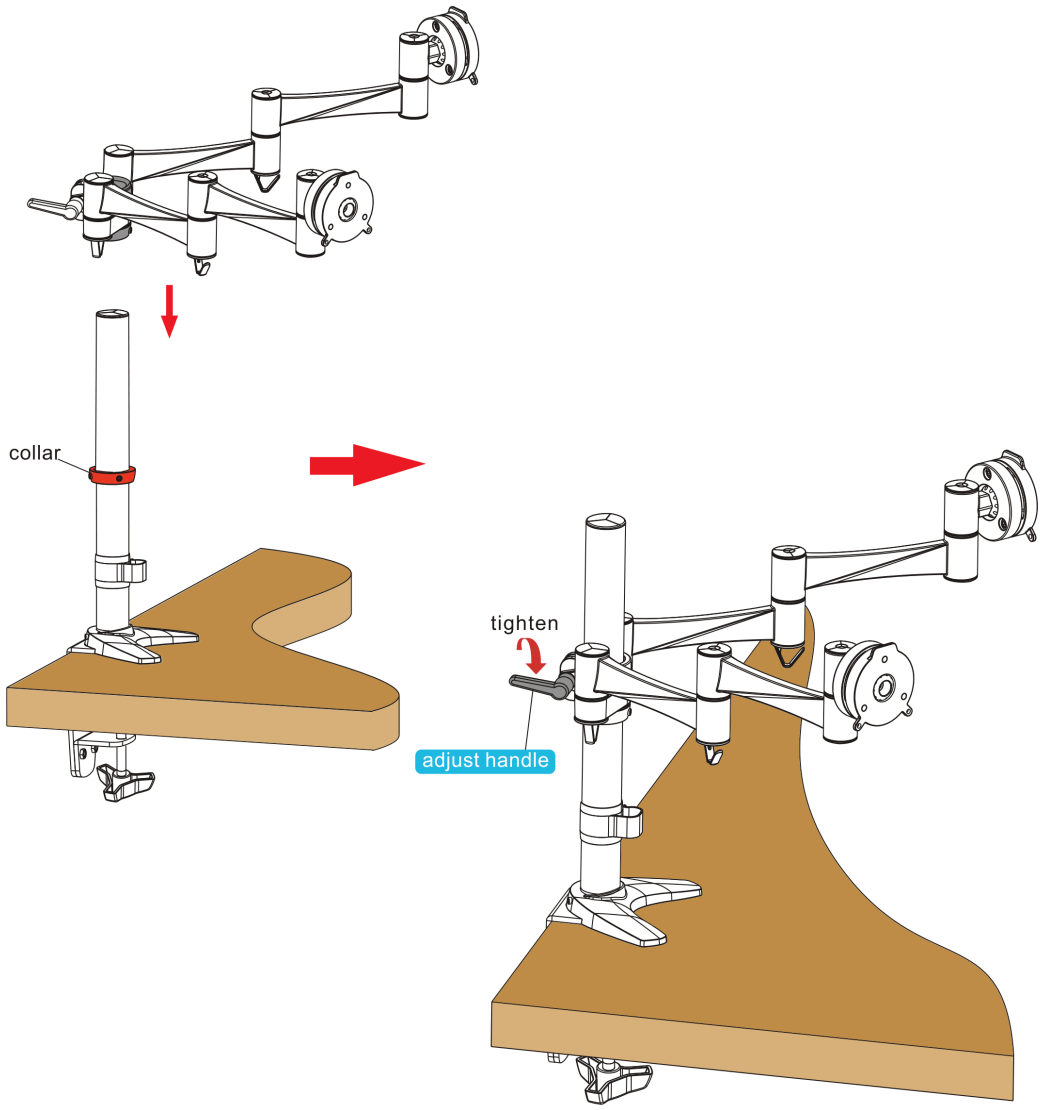
4b.3 Insert the long screw through the hole in the desk and the pad (P-D) into the base plate, as shown. Then tighten the long screw to hold the mount securely.

Note. Desk hole diameter: minimum 10 mm (0.39 in), maximum 70 mm (2.76 in).

STEP 5

Install the dual articulated arm assembly

5



Insert the dual articulated arm assembly (A) into the pole until it touches the collar. Then tighten the adjust handle.

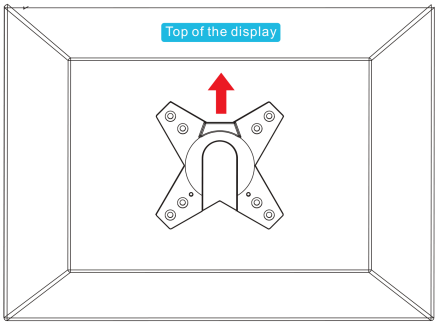
Note. The plastic handle can be pulled out if space is limited.

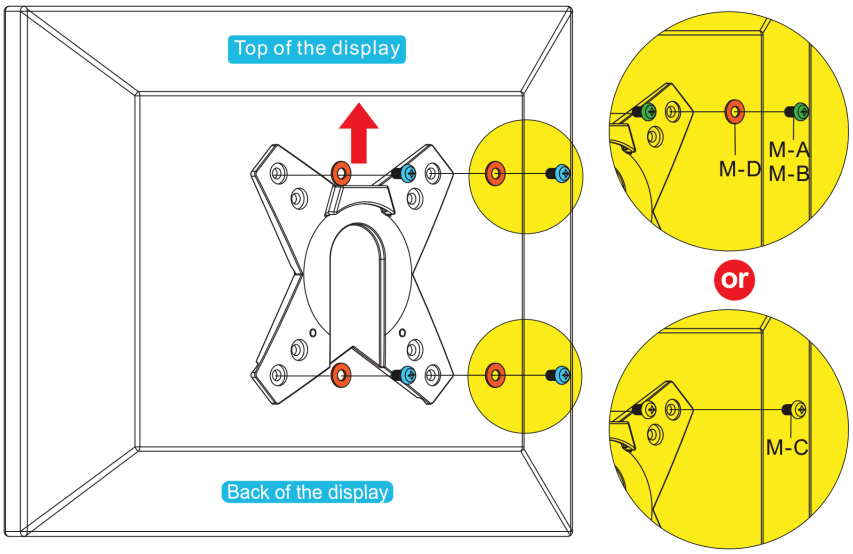
⚠ **Warning.** Tighten all screws, but do not overtighten.

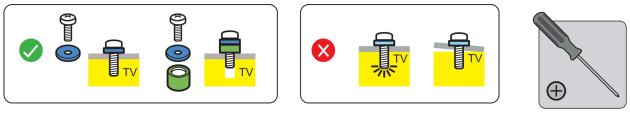
STEP 6

Install the VESA plates on the displays

6







Correct: use washers, and spacers where the screw holes are recessed. Incorrect: screws that are too long or too short can damage the display.

Choose the screws (M-A to M-C) and, where needed, washers (M-D) that fit your display. Attach the VESA plate to the back of the display with the top of the plate toward the top of the display, and tighten the screws using a Phillips screwdriver.

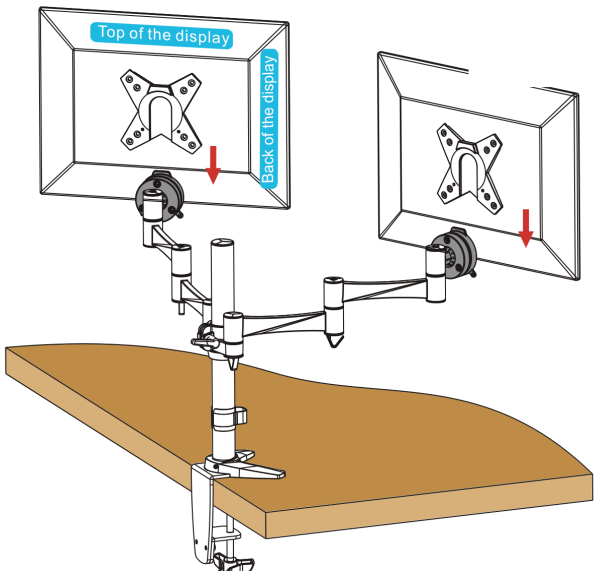
⚠ **Warning.** Tighten all screws at this time, but do not overtighten.

STEP 7

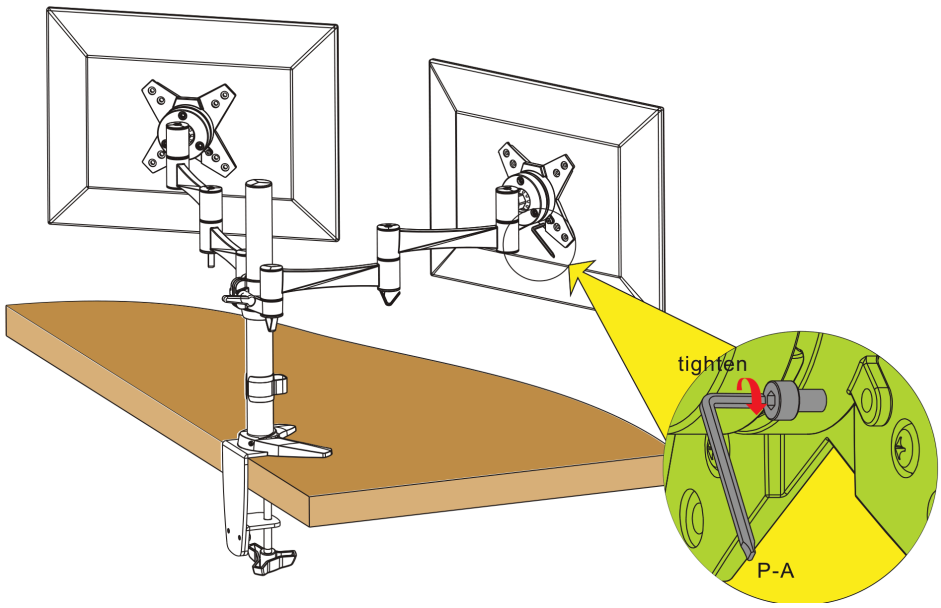
Attach the displays

7

⚠ **Heavy.** You may need assistance with this step. Hold the display securely until all screws are firmly installed.



7.1 Lift the display and guide the VESA plate onto the mounting head.

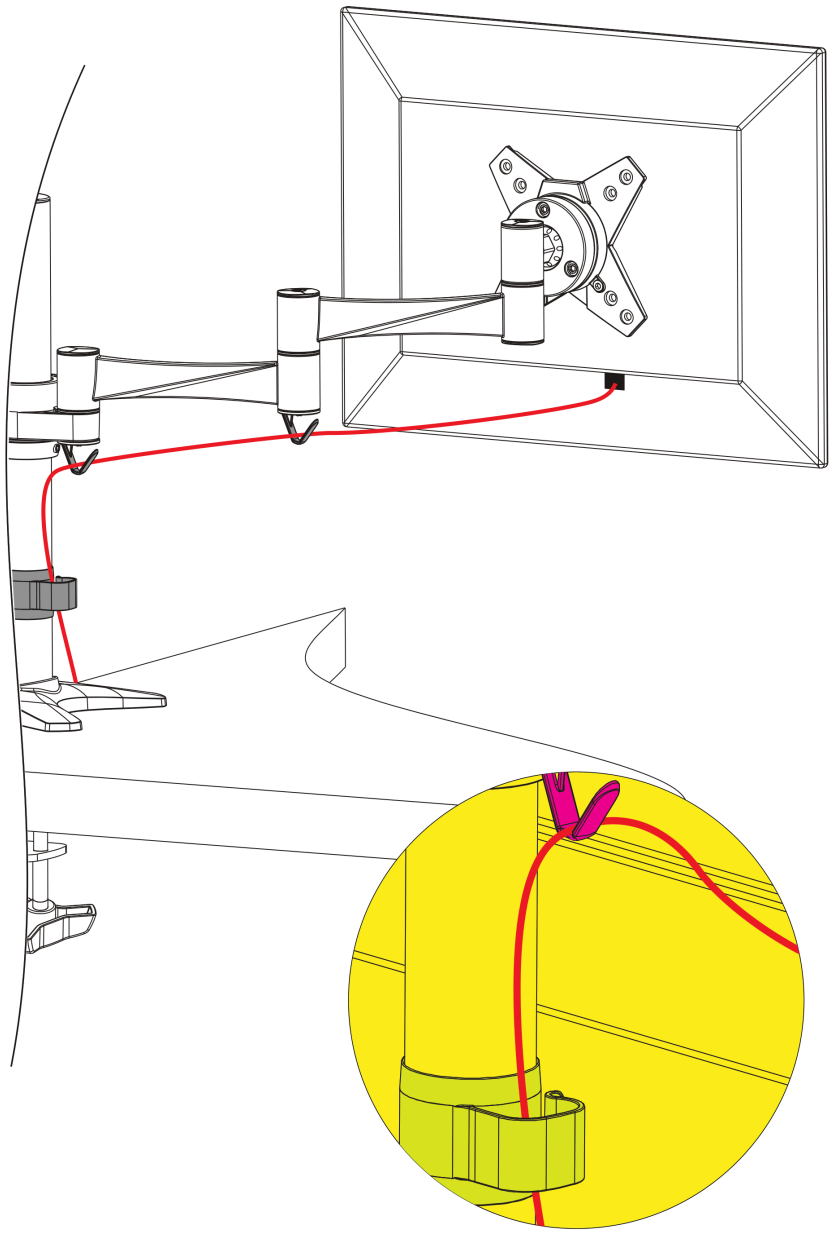


7.2 Attach the VESA plate to the mount with the screws retained in step 2. Tighten them using the 3 mm Allen key (P-A).

STEP 8

Manage the cables

8



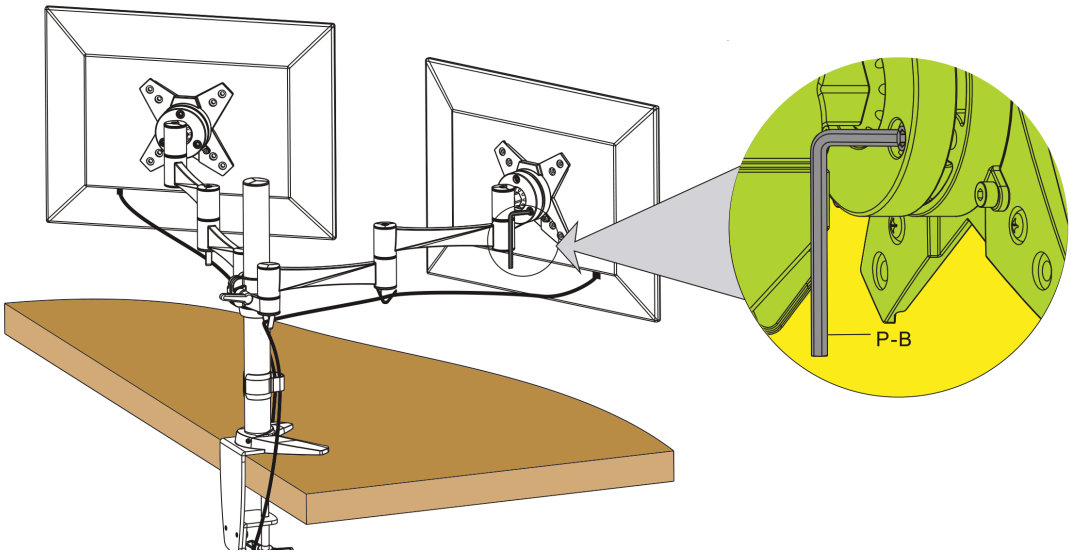
Connect the cables to your display and route them through the cable clips and along the arms.

Note. Leave slack in the cables so the arm can move freely.

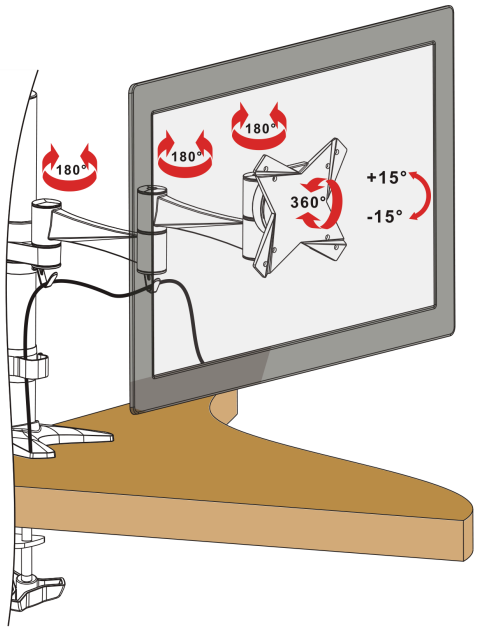
STEP 9

Adjust the display

9

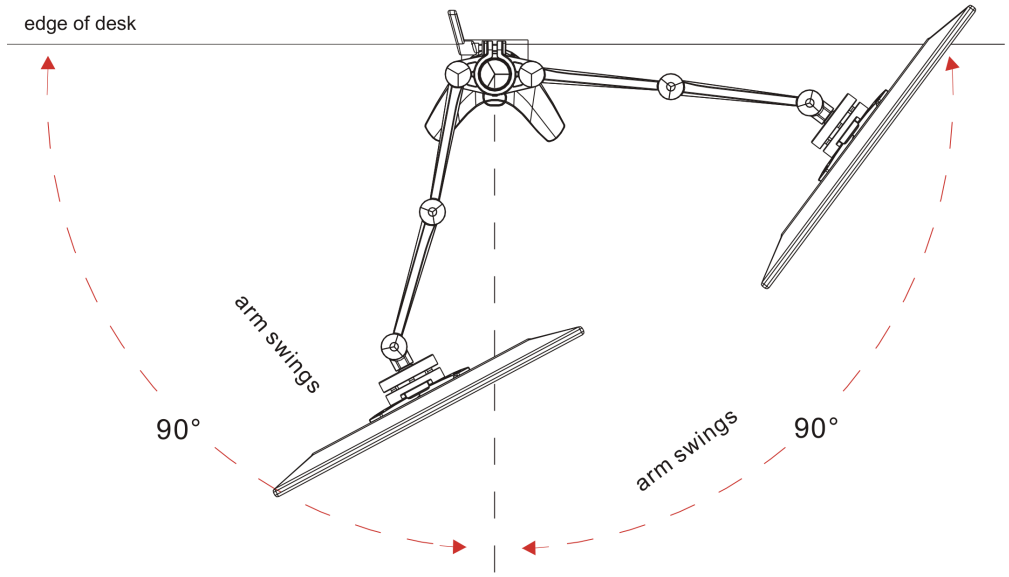


9.1 If needed, slightly loosen or tighten the tilt screws with the 4 mm Allen key (P-B) to change the factory preset for the weight of your display.



9.2 Tilt and swivel the bracket to set the display position: 180° at each arm joint, 360° rotation, and +15° / −15° tilt.

Pivot adjustment range



Viewed from above. Each arm swings up to 90° from the edge of the desk.

⚠ **Warning.** Swinging the arm beyond the suggested range may cause the mount to slip off the desk, resulting in serious personal injury or property damage.

We're here to help. Real people in Anna, Texas.

QUALGEAR CUSTOMER SUPPORT

CALL
+1 (972) 423-5015
Monday to Friday, 9 a.m. to 5 p.m. Central Time

EMAIL
support@qualgear.com
Put your model number in the subject line

ONLINE
qualgear.com
Orders, returns, RMAs, warranty, and product questions

Scan for the Support hub
qualgear.com/pages/support

Before you contact us, have ready

01 Your model number: `QG-DM-02-016`
02 Your order number or dated proof of purchase
03 A short description of the issue, and the step number if it happened during installation
04 Photos of the part or installation, if we ask for them

Warranty claims

This product has a **1-year limited warranty (parts only)** from the original purchase date. Email us with this subject line:

```
Warranty Claim – QG-DM-02-016 –
[order number]
```

Do not mail or return anything until we issue an approved RMA or written instructions.

Maintenance

Check at regular intervals that the desk mount is secure and safe to use. If you have questions about any instruction or warning, contact QualGear support using the details above.

USEFUL PAGES

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