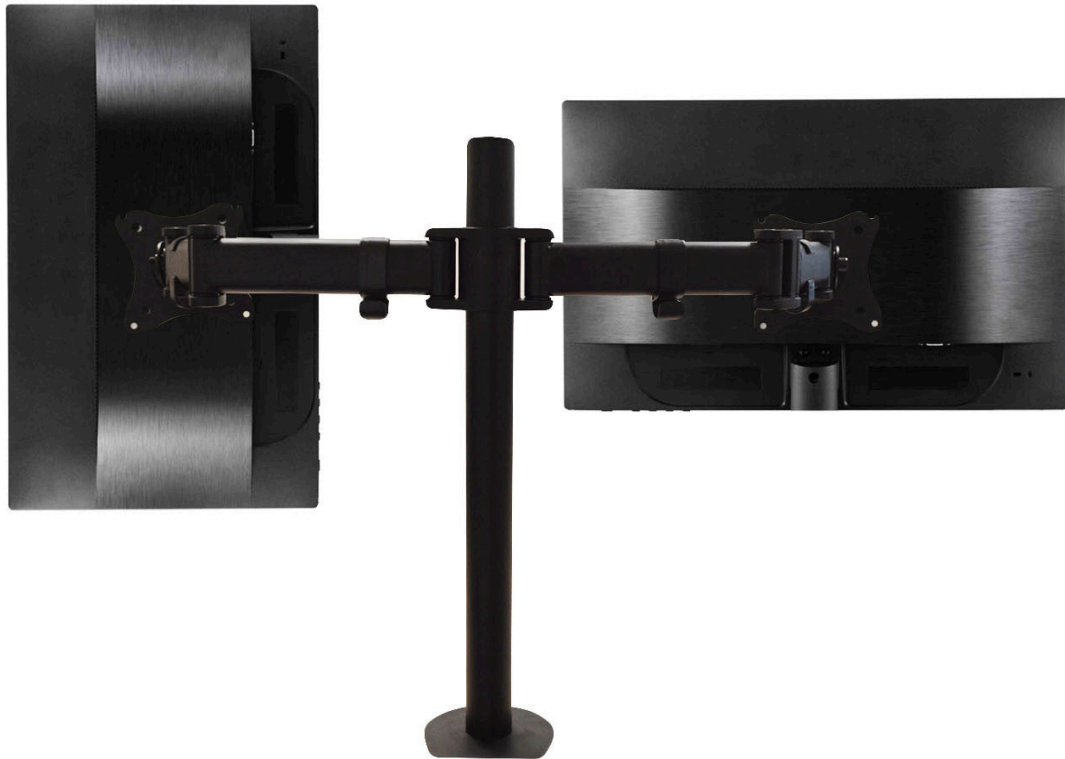


Dual monitor desk mount with two 3-way articulating arms.

QG-DM-02-022



Clamp or grommet base · VESA 75 × 75 and 100 × 100 mm

BLACK

MAX LOAD PER ARM

17.6 lb / 8 kg

RECOMMENDED SCREEN

13 to 32 in

⚠ Caution. Do not exceed the maximum rated load. Overloading can cause serious injury or property damage.

Before you begin

Note. Read this entire manual before you start assembly and installation.

⚠ Warning

- Do not begin installing this product until you have read and understood all instructions and warnings in this manual. If you have questions, contact the reseller or email QualGear support at support@qualgear.com.
- This mounting bracket is designed to be installed and used only as described in this manual. Improper installation can cause damage or serious injury.
- Make sure the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
- This product should be installed only by someone with good mechanical ability, prior experience installing and assembling products, and a full understanding of this manual.
- Always use an assistant or mechanical lifting equipment to lift and position the equipment safely.
- Tighten screws firmly, but do not overtighten. Overtightening can damage the parts and greatly reduce their holding power.
- All QualGear products are for indoor use only. Outdoor use voids the limited warranty.
- All QualGear products are designed and tested for residential use only. Commercial use voids the limited warranty. For warranty information, visit qualgear.com/pages/warranty.
- Never exceed the maximum rated load of 17.6 lb / 8 kg per arm.

Compatibility

RECOMMENDED SCREEN SIZE	13 to 32 in
VESA PATTERN	75 × 75 mm or 100 × 100 mm
MAX LOAD PER ARM	17.6 lb / 8 kg
DESK THICKNESS (CLAMP)	10–88 mm / 0.39–3.46 in
DESK HOLE (GROMMET)	10–75 mm / 0.39–2.95 in diameter

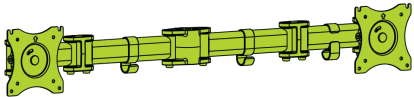
How to check fit. The screen size is a recommendation. True compatibility depends on your monitor’s VESA mounting pattern (75 × 75 or 100 × 100 mm) and its weight, which must not exceed the maximum rated load.

Parts checklist

⚠ Important. Before you start, check that every part shown below is included. If any part is missing or damaged, contact your local distributor or support@qualgear.com for replacement parts. Do not start assembly and installation until you have all the parts.

Main parts

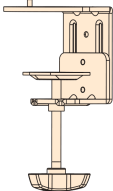
ILLUSTRATIONS NOT TO SCALE



Dual adapter bracket assembly
A · ×1



Pole
B · ×1



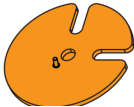
Desk clamp assembly
C · ×1

Hardware package

DISPLAY SCREWS: USE ONLY WHAT FITS



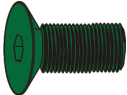
Cable clip
D · ×1



Base plate
E · ×1



Silicone pads
F · ×5



M10 × 20 mm screw
G · ×1



Pad
H · ×1



5 mm Allen key
I · ×1



6 mm Allen key
J · ×1



M3 × 12 mm screws
M - A · ×8



M4 × 12 mm screws
M - B · ×8



M5 × 12 mm screws
M - C · ×8



D3 washers
M - D · ×8

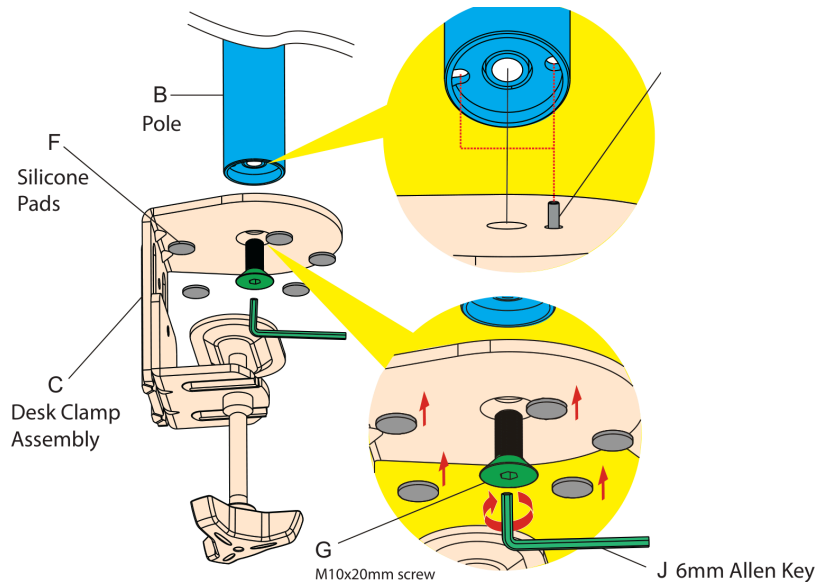


D5 washers
M - E · ×8

STEP 1A • OPTION 1

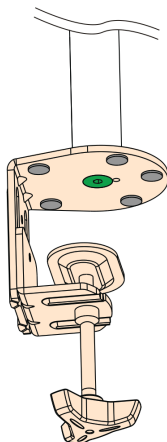
Edge installation

1a

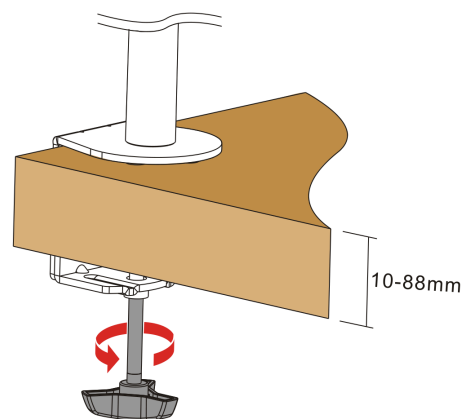


1a.1 Attach the desk clamp assembly (C) to the pole (B) with the M10 × 20 mm screw (G), and tighten the screw using the 6 mm Allen key (J). Peel the backing from the silicone pads (F) and attach them to the desk clamp.

Note. Insert the security pin of the desk clamp assembly (C) into one of the two small holes in the pole (B) to center-align them.



1a.2 Determine the mounting location, then place the desk mount over the edge of the desk so the clamp fully contacts the desk edge.



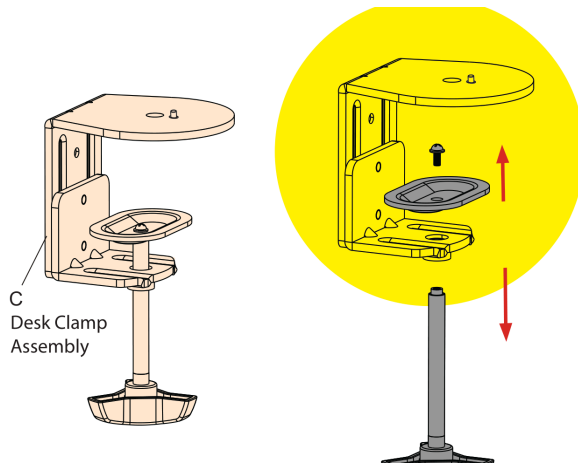
1a.3 Turn the knob to fit the clamp to the desk edge, then tighten it securely.

Note. Desktop thickness: minimum 10 mm (0.39 in), maximum 88 mm (3.46 in). For grommet installation, see step 1b.

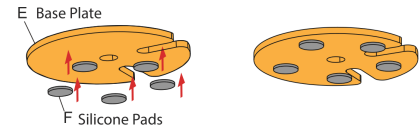
STEP 1B • OPTION 2

Grommet installation

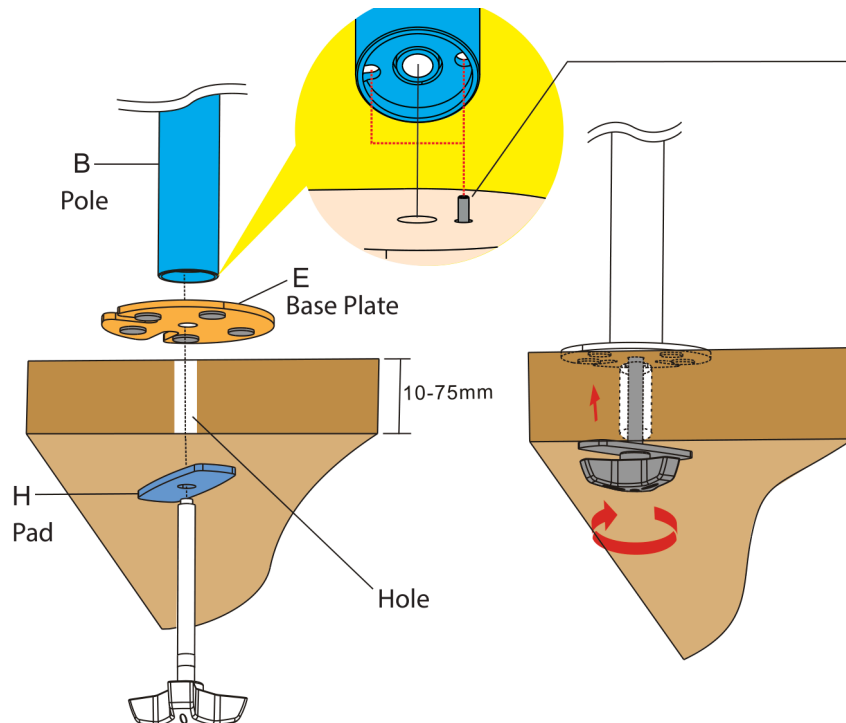
1b



1b.1 For grommet installation, disassemble the desk clamp (C) using a Phillips screwdriver and select the parts you need.



1b.2 Peel the backing from the silicone pads (F) and attach them to the base plate (E).



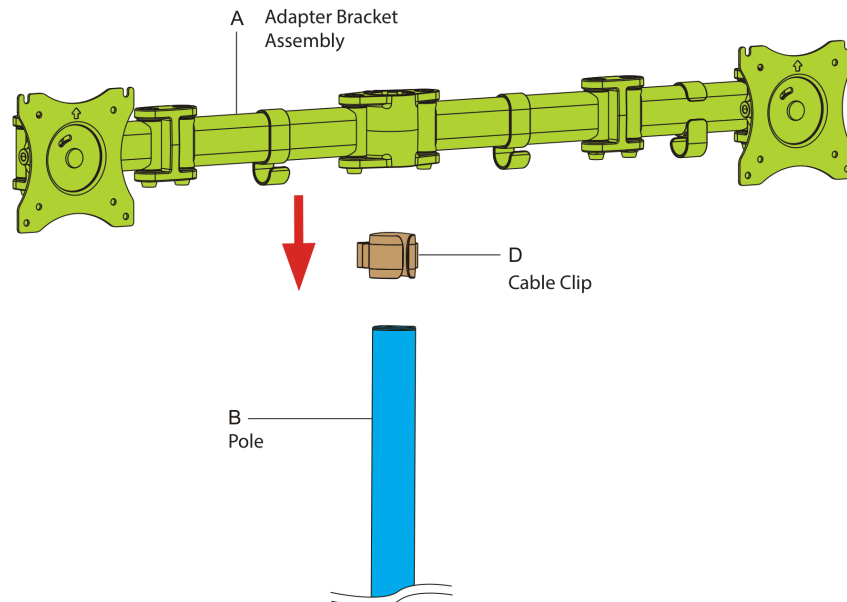
1b.3 Insert the adjust screw through the hole in the desk and the pad (H) into the base plate (E). Then tighten the adjust screw to hold the mount securely.

Note. Insert the security pin of the desk clamp assembly (C) into one of the two small holes in the pole (B) to center-align them. Desk hole diameter: minimum 10 mm (0.39 in), maximum 75 mm (2.95 in).

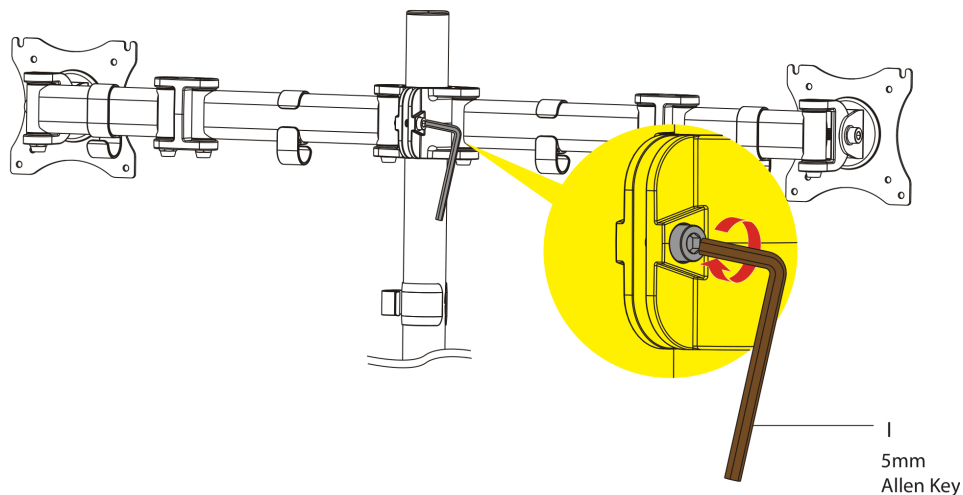
STEP 2

Install the dual adapter bracket assembly

2



2.1 Slide the cable clip (D) onto the pole (B) first, then insert the dual adapter bracket assembly (A) onto the pole at the desired height.

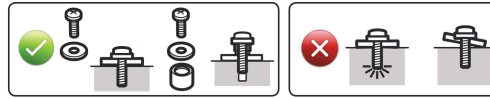


2.2 Tighten the screw with the 5 mm Allen key (I) to secure the adapter bracket assembly.

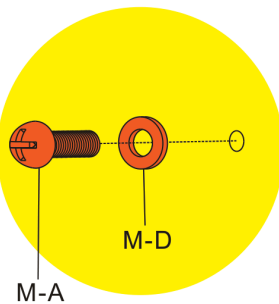
STEP 3A · VESA 100 × 100 MM

Attach the displays

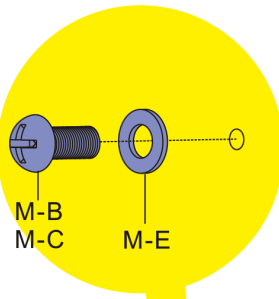
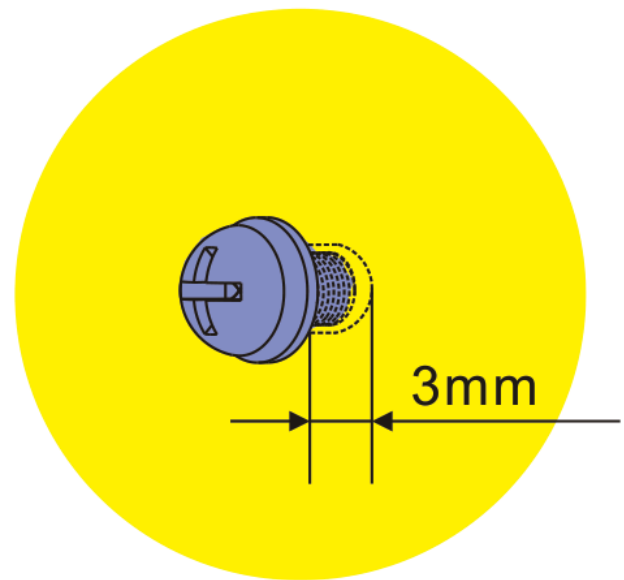
3a



Correct: use washers, and spacers where the screw holes are recessed. Incorrect: screws that are too long or too short can damage the display.



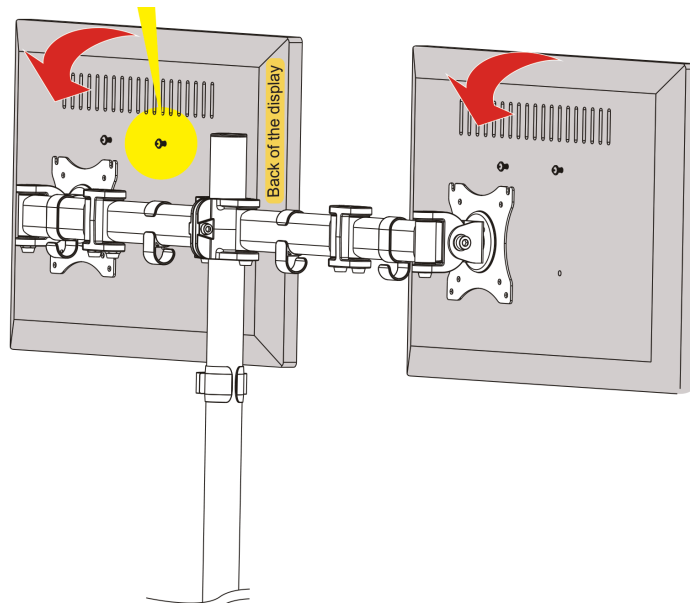
OR



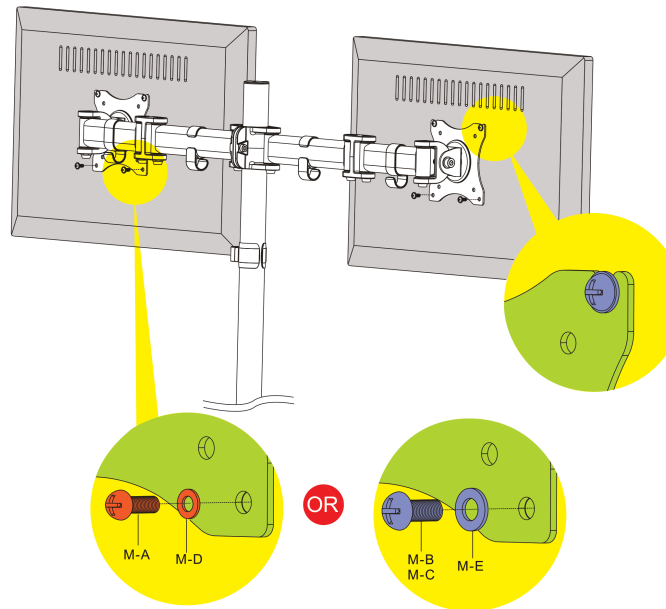
3a.1 Choose the screws (M-A to M-C) and washers (M-D or M-E) that fit your displays: M-A with M-D, or M-B / M-C with M-E.

3a.2 Install screws in the top two holes on the back of your displays. Tighten them with a Phillips screwdriver, leaving 3 mm of clearance.

⚠ Heavy. You may need assistance with this step. Hold the displays securely until all screws are firmly installed.

3a Attach the displays (continued)

3a.3 Lift the display and fit the screws on the display into the slots on the VESA plate.



3a.4 Install both screws through the lower mounting holes on the VESA plate into the display.

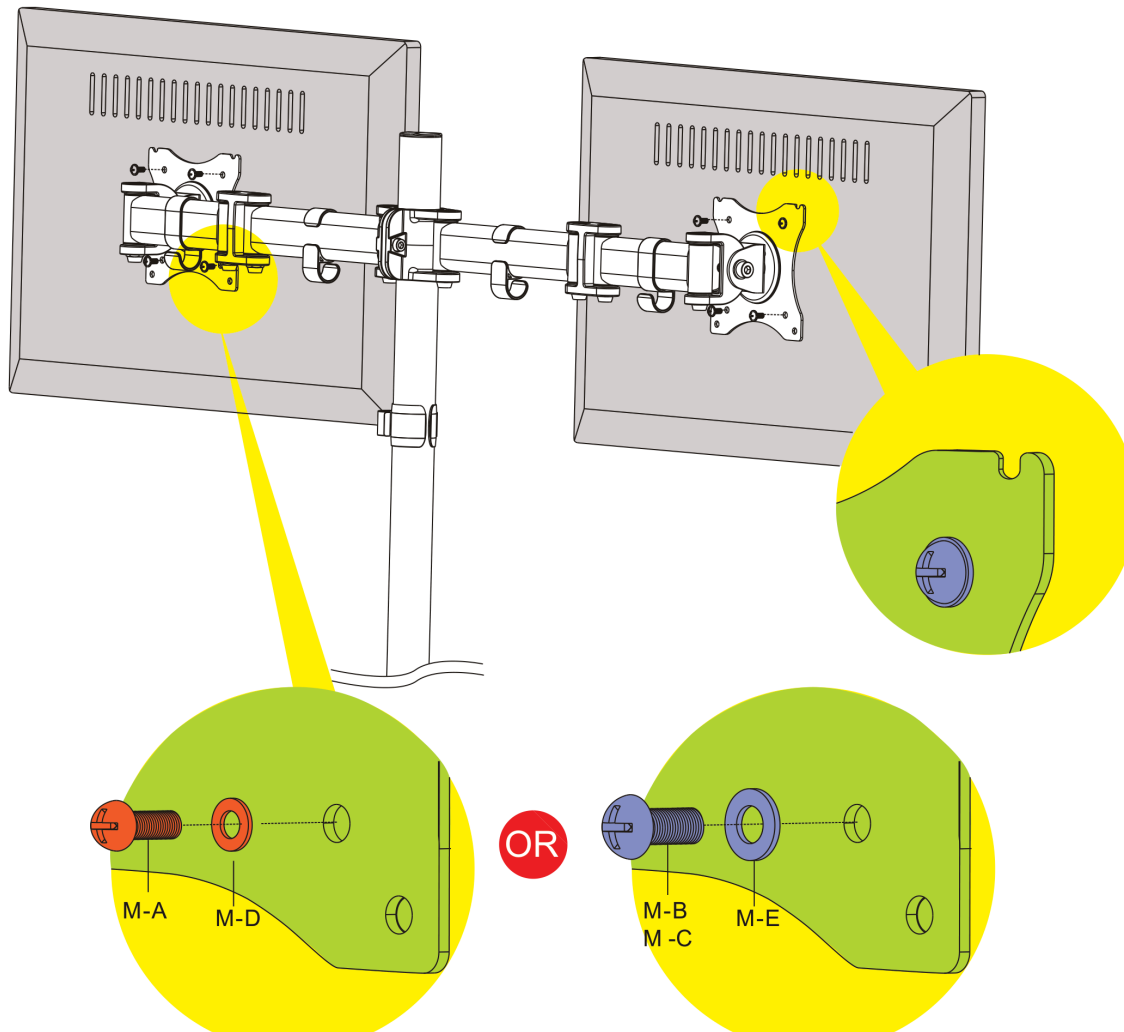
⚠ Warning. Tighten all screws, but do not overtighten.

STEP 3B · VESA 75 × 75 MM

Attach the displays

3b

⚠ Heavy. You may need assistance with this step. Hold the displays securely until all screws are firmly installed.



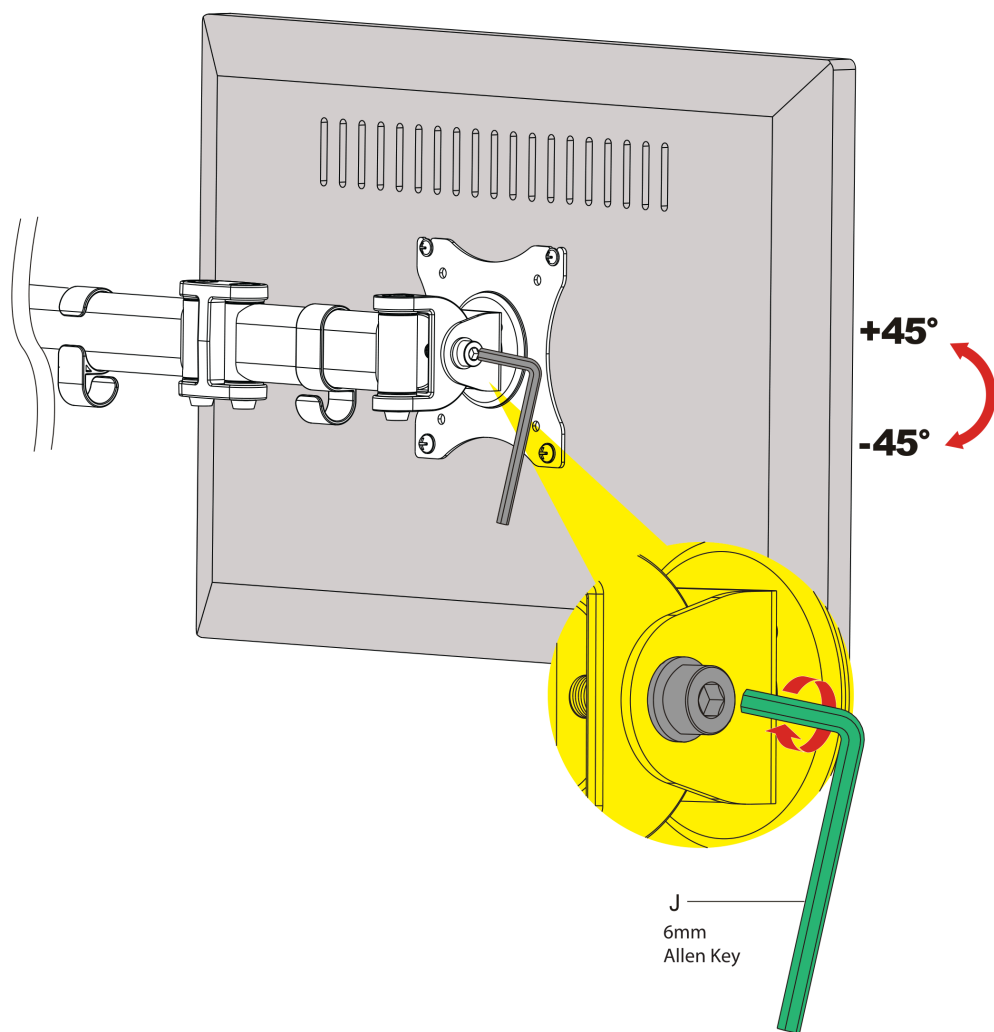
3b.1 Choose the screws and washers that fit your displays. Install all four screws through the inner mounting holes on the VESA plate into the display.

⚠ Warning. Tighten all screws, but do not overtighten.

STEP 4

Adjust the displays

4

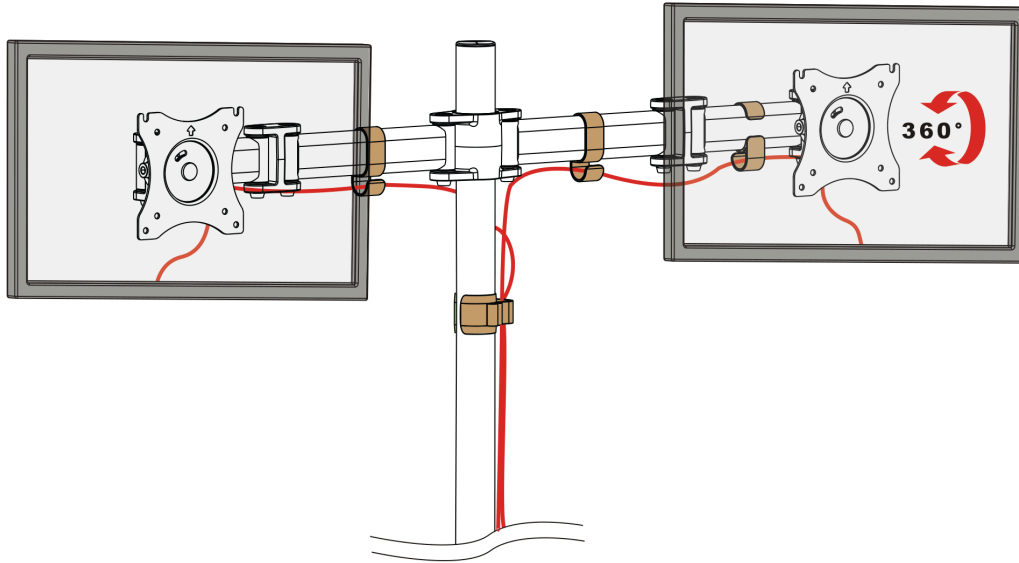


To set the tilt, use the 6 mm Allen key (J) to slightly loosen or tighten the adjustment screws based on the weight of the displays. The display tilts from $+45^\circ$ to -45° .

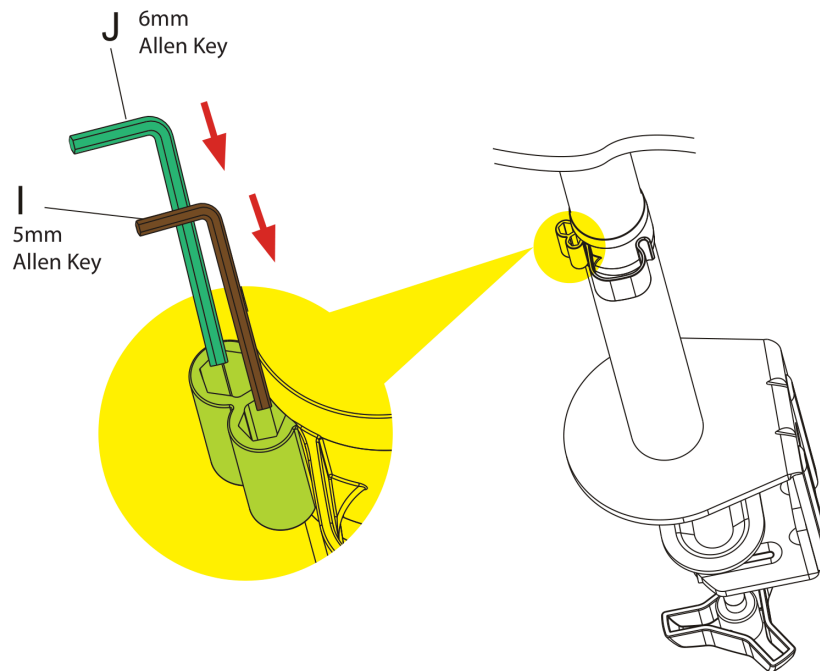
STEP 5

Manage the cables

5

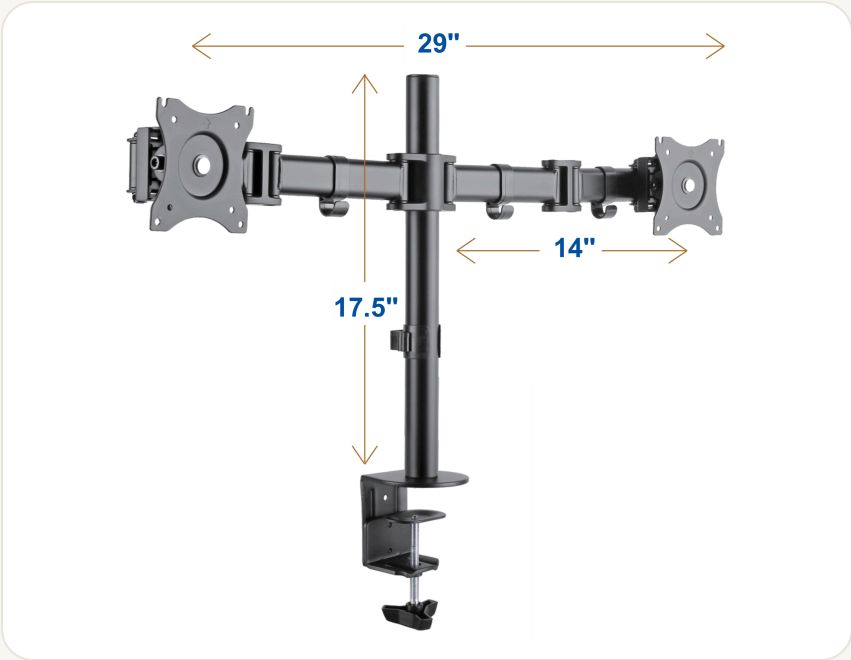
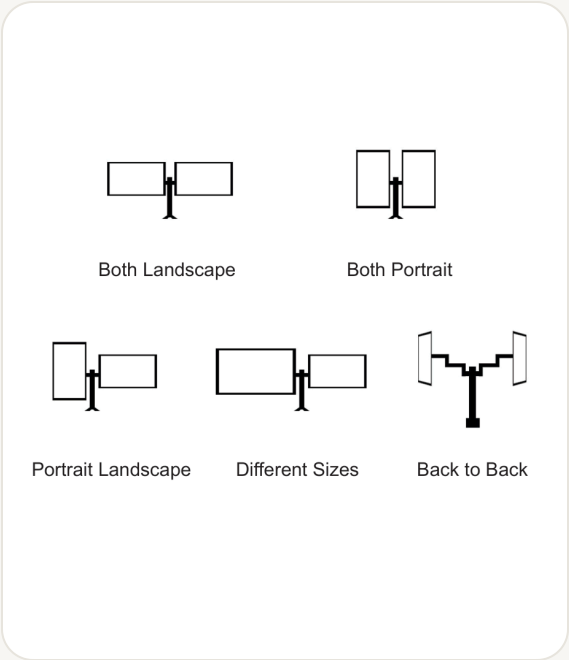


5.1 Connect the cables to your displays and route them through the cable clip and along the arms. The display rotates 360°.



5.2 After use, store the Allen keys (I and J) in the slots behind the cable clip holder.

Product dimensions



Fits any work style: both landscape, both portrait, portrait and landscape, different sizes, or back to back.

OVERALL ARM SPAN	29 in
POLE HEIGHT	17.5 in
EACH ARM REACH	14 in

We're here to help. Real people in Anna, Texas.

QUALGEAR CUSTOMER SUPPORT

CALL

+1 (972) 423-5015

Monday to Friday, 9 a.m. to 5 p.m. Central Time

EMAIL

support@qualgear.com

Put your model number in the subject line

ONLINE

qualgear.com

Orders, returns, RMAs, warranty, and product questions



Scan for the Support hub
qualgear.com/pages/support

Before you contact us, have ready

- 01 Your model number: **QG-DM-02-022**
- 02 Your order number or dated proof of purchase
- 03 A short description of the issue, and the step number if it happened during installation
- 04 Photos of the part or installation, if we ask for them

Warranty claims

This product has a **1-year limited warranty (parts only)** from the original purchase date. Email us with this subject line:

Warranty Claim – QG-DM-02-022 –
[order number]

Do not mail or return anything until we issue an approved RMA or written instructions.

Maintenance

Check at regular intervals that the desk mount is secure and safe to use. If you have questions about any instruction or warning, contact QualGear support using the details above.

USEFUL PAGES

Warranty

qualgear.com/pages/warranty

Returns and RMAs

qualgear.com/pages/qualgear-return-policy

FAQ

qualgear.com/pages/faq

Shipping

qualgear.com/pages/shipping

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