

Smart standing desk electric sit-stand frame, assembled in nine steps.

QG-NE01-B / DG / LG / W



Dual-column electric frame with hand control, shown in black with a tabletop

FOUR COLORS

BLACK	QG-NE01-B
DARK GRAY	QG-NE01-DG
LIGHT GRAY	QG-NE01-LG
WHITE	QG-NE01-W

IN THE BOX

Frame (2 columns, 2 feet, 2 end pipes, 2 outer pipes, 2 connection pipes), control box, hand control, AC cable, and screws.

Packing list

⚠ Important. Before you start, check that every part listed below is included. If any part is missing or damaged, contact support@qualgear.com before assembling.

Frame		Control box and hand control	
PART	QTY	PART	QTY
Column	2	Control box	1
Feet	2	Hand control	1
End pipe	2	AC cable	1
Outer pipe	2	Screws	
Connection pipe	2	PART	QTY
Cable clamp	6	Motor housing / outer pipe screw, M6 × 16 mm	8
Rubber washers	8	Feet screw, M10 × 16 mm	8
Hole cap	8	Connection pipe tailstock, M10 × 8 mm	8
		Tabletop screw, Ø5 × 20 mm	8
		Hand control screw, Ø5 × 22 mm	2

Before you begin

 Warning

- Arrange all cables carefully so they are not damaged by the tabletop screws.
- Make sure all screws are tightened, and check them again after a period of use.

Tightening torque

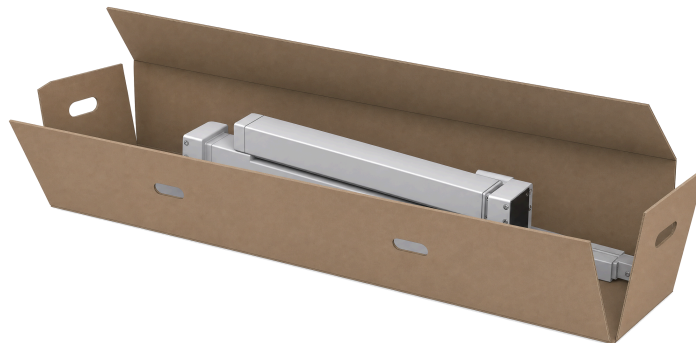
TAILSTOCK	Maximum 6 N·m
MOTOR HOUSING AND OUTER PIPE SCREWS	Maximum 10 N·m
FEET AND TABLETOP SCREWS	Maximum 10 N·m
HAND CONTROL SCREWS	Less than 6 N·m

Reset the desk before use. Press the up and down buttons at the same time for 3 seconds, and keep pressing until both columns reach their lowest position. When the reset is finished, the control box makes a sound and you can release the buttons. The system is now operational.

STEP 1

Unpack the frame

1

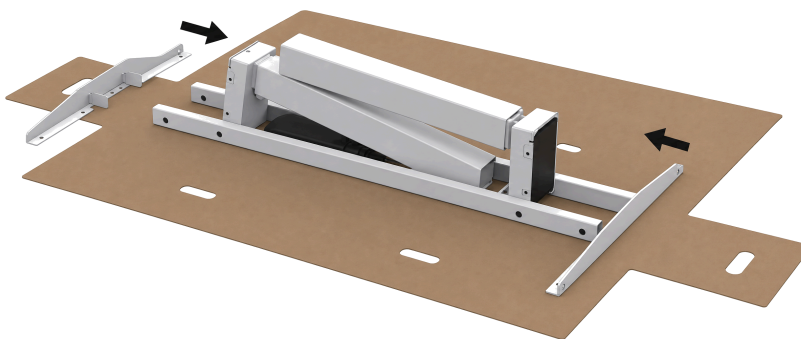


Open the carton and lift out the frame components.

STEP 2

Lay out the frame

2

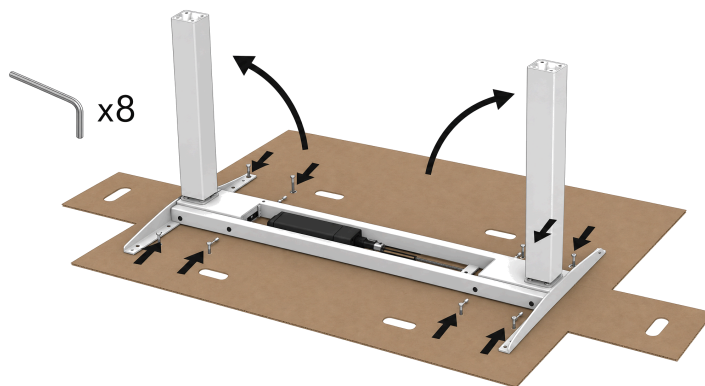


Lay the frame on the carton lid to protect the floor, and slide the end pipes into place as shown.

STEP 3

Raise and fasten the columns

3

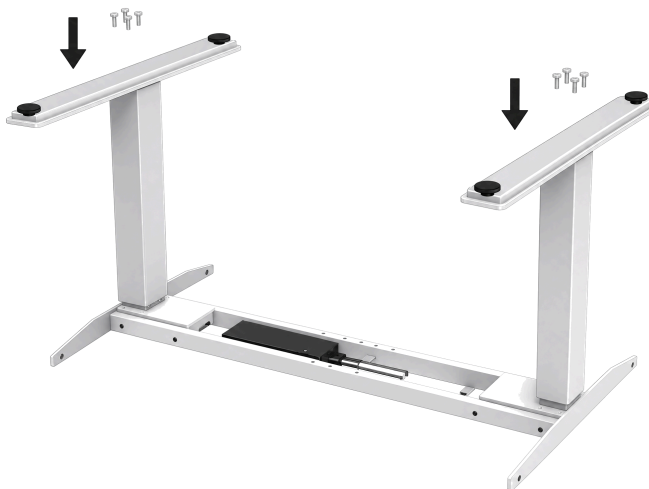


Swing both columns upright and fasten them with the eight screws shown, using a hex key.

STEP 4

Attach the feet

4

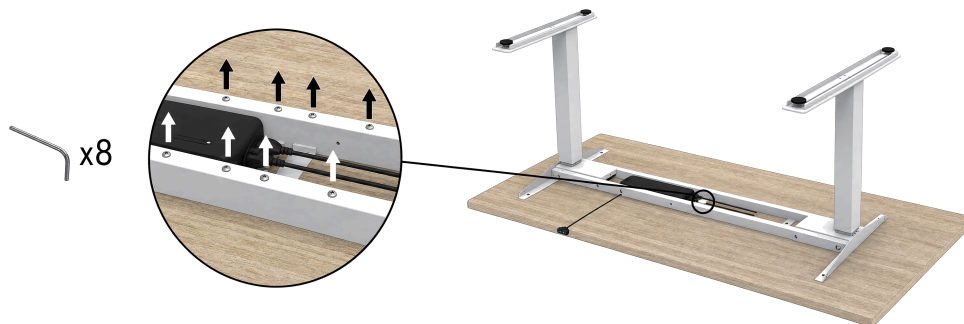


Place a foot on each column and fasten it with the feet screws (M10 × 16 mm).

STEP 5

Insert the connection pipe screws

5

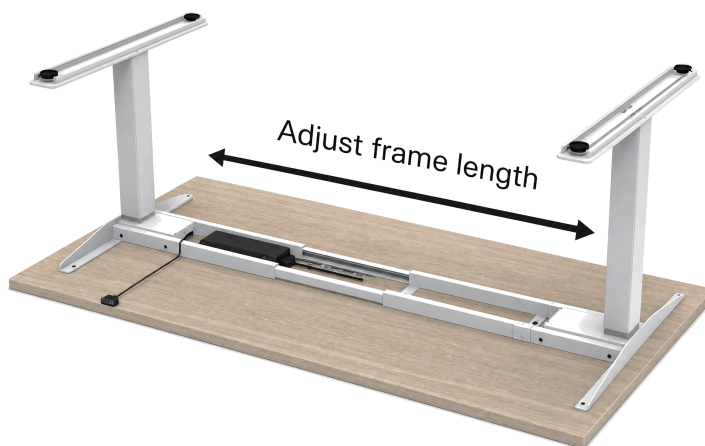


Turn the frame over onto the tabletop and insert the eight screws into the connection pipes from below, as shown, using a hex key.

STEP 6

Adjust the frame length

6

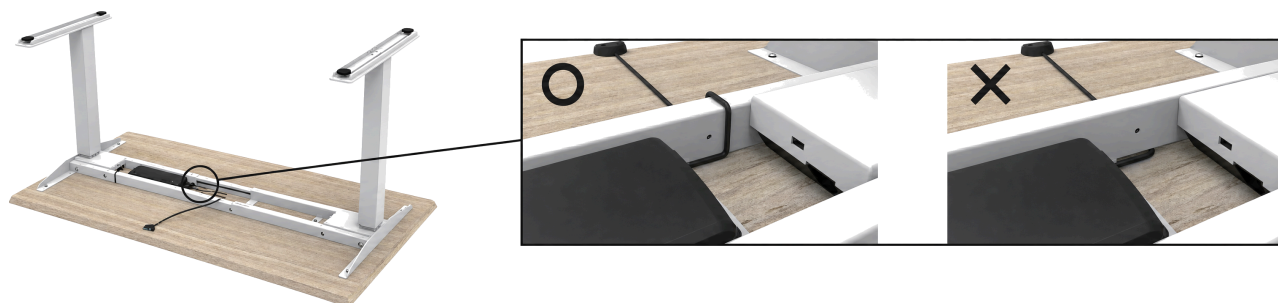


Slide the frame to the length that fits your tabletop, then tighten the connection pipe screws.

STEP 7

Route the cables

7

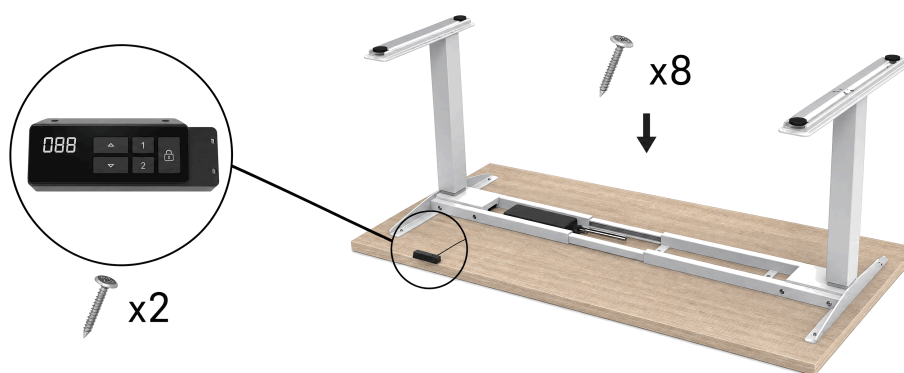


Route the cables as shown on the left (correct). Do not pinch them under the frame as shown on the right (incorrect).

STEP 8

Mount the frame and hand control

8

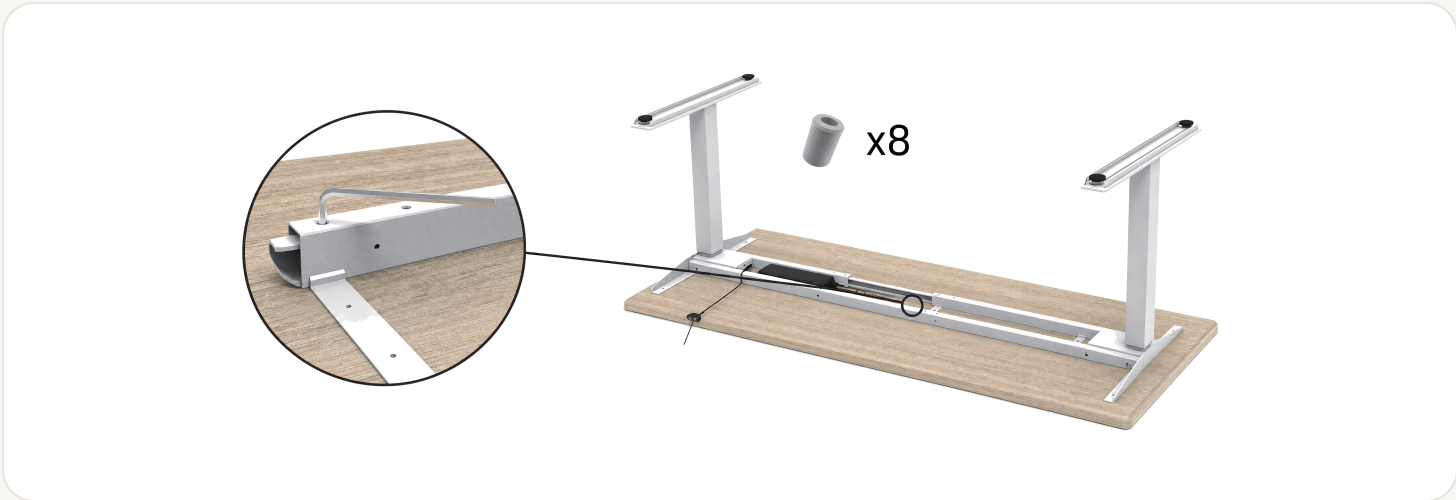


Fasten the frame to the tabletop with eight tabletop screws ($\varnothing 5 \times 20$ mm), and mount the hand control with two screws ($\varnothing 5 \times 22$ mm).

STEP 9

Insert the hole caps

9



Press the eight hole caps into the open holes in the frame.

We're here to help. Real people in Anna, Texas.

QUALGEAR CUSTOMER SUPPORT

CALL

+1 (972) 423-5015

Monday to Friday, 9 a.m. to 5 p.m. Central Time

EMAIL

support@qualgear.com

Put your model number in the subject line

ONLINE

qualgear.com

Orders, returns, RMAs, warranty, and product questions

Scan for the Support hub
qualgear.com/pages/support**Before you contact us, have ready**

- 01 Your model number: **QG-NE01-B** or **QG-NE01-DG** or **QG-NE01-LG** or **QG-NE01-W**
- 02 Your order number or dated proof of purchase
- 03 A short description of the issue, and the step number if it happened during installation
- 04 Photos of the part or installation, if we ask for them

Warranty claims

This product has a **1-year limited warranty (parts only)** from the original purchase date. Email us with this subject line:

Warranty Claim - [your model number] - [order number]

Do not mail or return anything until we issue an approved RMA or written instructions.

Maintenance

Make sure all screws remain tight, and check them again after a period of use. If you have questions, email support@qualgear.com.

USEFUL PAGES

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